Introduction

addresshealth is committed to providing you with quality health care and fostering a relationship built on trust. This trust is built, in part, on our commitment to respect the privacy and confidentiality of your/ your ward's personal/medical information. addresshealth has put into place detailed policies and procedures regarding access to all health records by our staff and employees. We have also carefully outlined the circumstances under which your personal/medical information may be released to parties outside the organization in compliance with the laws currently existing in our country.

Collecting and Sharing Personal/Health Information

addresshealth as part of its school health program collects demographic data, contact information, past/current health history, and medical examination findings of school children from partner schools. This information is used for better delivery of healthcare in the school only and is not shared with any third party for any purpose, commercial or otherwise.

The data collected by addresshealth are shared with the school authorities as aggregate as per the mandate dictated by CBSE/ICSE/State/International School Boards. Data of individual children is shared with schools only in case of conditions being identified, which the school authorities must be informed of, in the interest of the child's health, health of other children or general health of the school. The school authorities are provided access to the personal/health data of only their students from addresshealth's secure school health portal. The parents of children enrolled in our program are provided access to addresshealth's school health portal from which they can access only their ward's personal and health information.

addresshealth reserves the right to use the data collected for its own internal purposes, however, addresshealth does not share any of the data collected to any third party entities. Any data used for research/publication purposes will strictly be stripped of any identifiers and will only be reported as aggregates.

Web Site/School Health Portal Visitor Tracking

Web Logs: The visitor tracking software gathers information from standard Web logs and stores it on servers at addresshealth. These logs may contain the Internet domain from which you access the site; the date and time you visited our site; the areas of our site that you viewed; your computer's IP address that is automatically assigned when you log onto the Internet; the type of browser and operating system you use; and the address of the Web site you linked from, if any.

All Web logs are stored securely and may only be accessed by addresshealth employees or designees on a professional need-to-know basis for a specific purpose. addresshealth uses Web log information to help us design our Web site; identify popular features; resolve user, hardware and software problems; and make the site more useful to parents, patients and other visitors.

Internet Cookies: addresshealth may place Internet "cookies" on the computer hard drives of visitors to our Web site. Cookies help us obtain information about your use of our Web site; they do not contain

information about you or your health history. addresshealth uses two types of cookies: "session" cookies and "persistent" cookies.

A session cookie is temporary and expires after you end a session and close a Web browser. We may use session cookies to help customize visitors' experiences on our site, maintain a signed-on status while exploring the site and track which Web pages visitors view on our site. On the other hand, persistent cookies remain on your hard drive. Persistent cookies will not contain any personal information about you.

You may not be able to use or view some features of addresshealth's Web site if you decline or deactivate Internet cookies. For instructions on how to remove cookies from your hard drive, go to your browser's Web site for detailed instructions. In addition, further information regarding cookies may be available from your Internet service provider.

Security Measures

Protecting your confidential health/personal information is a top priority at addresshealth. In addition to applying stringent confidentiality policies that govern access and use of information by addresshealth clinicians and staff, we have implemented security features and methods to protect your data in our information systems, including the following:

- Encryption: We use 256-bit Secure Socket Layer to encrypt the communication from your Web browser to our secure Web server. The digital certificate has been issued to addresshealth.com and has been verified by GoDaddy.
- No caching on the client side: We disable caching of data in the browser and force the Web pages to expire immediately. This prevents a follow-on user from viewing pages that you had previously viewed while using your account.
- Session timeout: After a period of inactivity (about 24 minutes), the logon session will time out.
- Monitoring: We monitor the Web server for evidence of unauthorized break-in attempts. We apply the latest security patches.
- Data Backup: Weekly backups of the database are done and the offline backup data is stored in a secure physical area.

Revisions to this Privacy and Security Policy

As laws change, and as we add new components to our school health program, addresshealth may periodically revise this Privacy and Security Policy. Any revision of this policy will apply to all information we already have about you at the time of the change and any personal information that is gathered about you after this time.

Questions, Concerns and Contact Information

For questions, concerns, and suggestions about the Privacy and Security policy, please do not hesitate to contact us at info@addresshealth.com or +91-9741001421.